

Privacy Policy

Who are we?

Vision Pharmaceuticals Ltd T/A Spectrum is the trading name of the business. Our full business address is Fernbank House, Springwood Way, Tytherington Business Park, Macclesfield SK10 2XA. Our ICO Registration number is ZA353118. This policy relates to our website www.spectrum-uk.co.uk and also covers our day-to-day processing activities.

Basis for processing:

We do not collect any personal data directly from our website. All contacts we use within the business are collected via emails requesting information, details taken over the telephone, using data from past sales, trade shows or day-to-day sales calls from our external sales teams. Our primary lawful source of personal data is via legitimate interest (GDPR Article 6(f)), and under the lawful basis of being necessary for the performance of a contract (GDPR Article 6(b)).

Purpose of processing:

Personal data is processed entirely for the legitimate interest of maintaining contact between us and you (our customer or potential customer) in order to deliver our service and fulfil any contracts which exist between us. This also relates to any marketing of products and training days, that we feel would be of interest to you.

Special category data:

We do not process any special category data within the meaning of GDPR.

What personal data do we collect?

Personal data we keep a record of are:

Email address;

Forename and surname;

Place of work;

Role;

Telephone number;

Do we ever share personal data?

We do not share any personal data and would only do so under a legitimate request from a law enforcement agency. If data is requested from another business partner, permission will be obtained, so as to ensure you are aware of where the data is being sent to and the reason for this.

Data subject access

You may request a copy of any and all data we hold on you by contacting chris.gill@spectrum-uk.co.uk

Data Retention

We will retain personal data for a period of seven years from last contact. If you would like us to delete your data sooner then please contact us by emailing chris.gill@spectrum-uk.co.uk and we will do so.

Cookies - How do we use cookies on our websites?

Cookies are small text files that are placed on your computer when you access a website. These allow websites to do several important things, including remember what's in your shopping basket and which pages you have visited.

Our website is an informational site and collects no personal data, nor is it used as an online store. We have offered the user the option in our website, to prevent the placing of tracking cookies on your browser should you so wish.

We do not serve up advertisements or knowingly take part in any scheme that would allow your online behaviour to be tracked for the purposes of identity discovery.

What happens when I follow links to other sites?

If you follow links to other sites from our website, your data will be subject to the privacy policies of those sites. You should refer to these policies before providing your data.

Where do we process data?

We process data in the UK at the above business address. We do utilise cloud computing applications, which potentially means that data may be stored outside of the UK. though every effort has been made to ensure the security of the sites we use.

We apply UK data protection law and the GDPR conditions to our processing.

Making a complaint

You can contact us at the above address, alternatively the supervisory authority in the UK for data protection matters is the Information Commissioner (ICO). If you think your data protection rights have been breached in any way by us, you are able to make a complaint to the ICO. The ICO Helpline number is 0303 123 1113.